

B1. II

UNIT 11

Exercise 1

Read the dialogue below.

A patient calls the hospital in order to make an appointment.

Receptionist: Hello, Central Hospital. How can I help you?

Linda: I'd like to make an appointment for a check-up.

Receptionist: Have you a medical history in this hospital?

Linda: No, I haven't. I am from Spain.

Receptionist: Ok, we have an opening on Wednesday, September 27 at 4 o'clock.

Linda: I'm sorry but I work on Wednesdays. Is it possible for Monday?

Receptionist: Let me check, our first Monday appointment would be October 6 at 9 in the morning. Is that Ok with you?

Linda: Yes, that would be fine.

Receptionist: What is your name, please?

Linda: Linda West.

Receptionist: What is your phone number?

Linda: 764-2110.

Receptionist: What is your date of birth?

Linda: 10/13/63.

Receptionist: Do you have health insurance?

Linda: No, I don't. I'm visiting, you know, I will pay with my credit card.

Receptionist: Please come 1/2 hour before appointment time to fill out a medical history.

Linda: Thank you. Good-bye.

Receptionist: Good-bye.

For questions 1-7 complete the sentences in reported speech by using the information given in parenthesis at the end of the line.

Linda called the hospital to make an appointment for a check-up.

1. The receptionist asked her _____. (medical history)
2. Linda explained that _____. (Spain)
3. The receptionist informed Linda that _____. (Wednesday)
4. Linda explained that _____. (work)
5. The receptionist asked Linda _____. (health insurance)
6. But Linda said that _____. (credit card)
7. Finally, the receptionist told Linda that _____. (appointment time)

Exercise 2

Complete the text with the correct reported speech form of the verbs in brackets.

Hospital Problems

Last month, my uncle had to spend a few days in hospital after he suddenly felt unwell at work. When he arrived at the hospital, the doctors examined him carefully and carried out several tests. While we were waiting, the nurses were very kind and explained how the hospital worked and what would happen during his stay.

Later that afternoon, the doctor (1) _____ (say) that my uncle (2) _____ (need) to stay in hospital for two days so they could monitor his condition. He also explained that the tests looked encouraging and that there was no immediate danger.

Before we left, a nurse (3) _____ (tell) us that visiting hours (4) _____ (be) between 4 p.m. and 7 p.m. She (5) _____ (ask) us not (6) _____ (bring) too many personal belongings because there was very little space in the room.

The following morning, the doctor came back with the test results. He explained everything clearly and answered my uncle's questions. Finally, he (7) _____ (tell) him that he (8) _____ (can) go home the next day if he continued to improve. Before leaving, he (9) _____ (advise) him (10) _____ (rest) for a week and (11) _____ (avoid) doing any heavy exercise. My uncle thanked everyone at the hospital and (12) _____ (say) that all the staff had been extremely helpful.

Exercise 3

Complete the second sentence so that it has a similar meaning to the first sentence. You must use the word given without changing it.

1. "How far is Valencia from here?" Pepe asked Almudena.

FAR

Pepe asked Almudena _____ from there.

2. "Did you go on the demonstration on Sunday?" Maria asked Carlos.

GONE

Maria asked Carlos _____ the demonstration on Sunday.

3. "Could I borrow your mobile, Mike?" asked Tracy.

LEND

Tracy asked Mike _____ his mobile.

4. "Don't play computer games without regular breaks," our parents told us.

WARNED

Our parents _____ computer games without taking regular breaks.

5. "Do you realize what time it is?" Steve asked Chris.

WHAT

Steve asked Chris _____ it was.

6. "Please don't forget to lock the door," Dad said to me.

TOLD

Dad _____ the door.

7. "I can help you with your homework tomorrow," Ben said to Lisa.

COULD

Ben told Lisa _____ with her homework the following day.

8. "Why are you late for school today?" the teacher asked Tom.

WHY

The teacher asked Tom _____ late for school that day.