

Exercise 1

A patient calls the hospital in order to make an appointment. For questions 1-7 read the dialogue below and then complete the sentences in reported speech by using the hints given.

Receptionist: Hello, Central Hospital. How can I help you?

Linda: I'd like to make an appointment for a check-up.

Receptionist: Have you a medical history in this hospital?

Linda: No, I haven't. I am from Spain.

Receptionist: Ok, we have an opening on Wednesday, September 27 at 4 o'clock.

Linda: I'm sorry but I work on Wednesdays. Is it possible for Monday?

Receptionist: Let me check, our first Monday appointment would be October 6 at 9 in the morning. Is that Ok with you?

Linda: Yes, that would be fine.

Receptionist: What is your name, please?

Linda: Linda West.

Receptionist: What is your phone number?

Linda: 764-2110.

Receptionist: What is your date of birth?

Linda: 10/13/63.

Receptionist: Do you have health insurance?

Linda: No, I don't. I'm visiting, you know, I will pay with my credit card.

Receptionist: Please come 1/2 hour before appointment time to fill out a medical history.

Linda: Thank you. Good-bye.

Receptionist: Good-bye.

Reported speech:

Linda called the hospital to make an appointment for a checkup.

1. The receptionist asked her _____ . (medical history)
2. Linda explained that _____ . (Spain)
3. The receptionist informed Linda that _____ . (Wednesday)
4. Linda explained that _____ . (work)
5. The receptionist asked Linda _____ . (health insurance)
6. But Linda said that _____ . (credit card)
7. Finally, the receptionist told Linda that _____ . (appointment time)

Exercise 2

Read the text below. Use the word given in capitals at the end of some of the lines to form a word that fits in the gap in the same line.

MIGRAINES

<p>A migraine is a pounding, intense headache _____ - but not always - felt in on one side of the head. During an attack the blood vessels in the brain dilate and then draw together and this in turn affects some of the nerve _____. Migraines can affect people of all ages but the cause has not yet been discovered, and this makes it a _____ understood condition.</p>	GENERAL
<p>Most people suffering from migraines are aware that different foods, such as cheese, chocolate, wine or citrus fruits, can cause these attacks. Other things that may trigger a migraine include: exercise, _____, stress, bright lights, loud noise and traveling. The contraceptive pill is also considered a casual cause which may vary from patient to patient. Some women, for example, may experience attacks more frequently around the time of their period.</p>	END POOR
<p>The first ever migraine attack can seem like many other conditions, including meningitis or even a stroke, so great care is needed in making the initial diagnosis. Migraine _____ should avoid other factors such as alcohol, lack of sleep and foods that are known to cause attacks.</p>	ANXIOUS
<p>Depending on the circumstances, it may be _____ for a person to see a specialist (neurologist) to _____ tests such as a brain scan and/or other allergy and blood tests to identify other triggers.</p>	SUFFER
<p>Simple _____, such as paracetamol, aspirin or NSAIDs, such as ibuprofen, can be _____ at relieving migraine and are usually the first treatment tried. They are _____ taken in soluble or liquid form because these are absorbed into the blood faster.</p>	NEED GO
	KILL EFFECT PREFER

Exercise 3

Complete the second sentence so that it has a similar meaning to the first sentence, using the word given. *Do not change the word given.* You must use between *two* and *five* words, including the word given.

1. "How far is Valencia from here?" Pepe asked Almudena.
FAR
Pepe asked Almudena from there.

2. "Did you go on the demonstration on Sunday?" Maria asked Carlos.
GONE

Maria asked Carlos the demonstration on Sunday.

3. "Could I borrow your mobile, Mike?" asked Tracy.
LEND

Tracy asked Mike his mobile.

4. "What is the length of the pool?" Sam asked the lifeguard.
LONG

Sam asked the lifeguard.....

5. "Don't play computer games without regular breaks," our parents told us.
WARNED

Our parents computer games without taking regular breaks.

6. "Do you realize what time it is?" Steve asked Chris.
WHAT

Steve asked Chris it was.